

JUNE 2024 PVAHCS DIRECTOR'S REPORT



Bryan Matthews, Director

Serving our Nation's Heroes since 1951



U.S. Department of Veterans Affairs
Veterans Health Administration
Phoenix VA Health Care System

Follow us on Socials!



Hot Topics

PRIDE in Your Health

VA has LGBTQ+ Veteran Care Coordinators to help you access health care.



U.S. Department
of Veterans Affairs

Pride Counts at VA

Visit our website: www.patientcare.va.gov/LGBT
Questions? Email us at: VHALGBTQ+Health@va.gov



Juneteenth

FREEDOM DAY

JUNE 19



WE'VE MOVED!

As of May 13, 2024, the following clinics have moved to the Phoenix 32nd St VA Outpatient Clinic:

Neurology | Pulmonary Medicine | Ophthalmology | Sleep Medicine | Outpatient Respiratory Therapy for Pulmonary Function Testing, Home Oxygen, and CPAP Primary Care | Low Vision/Blind Rehab

400 North 32nd Street
Phoenix, AZ 85008

602-914-2900

www.phoenix.va.gov



NATIONAL VETERANS
**CREATIVE ARTS
COMPETITION**

Phoenix VA 18th Annual CREATIVE ARTS FESTIVAL 2024

Event Date: Thursday June 27th, 2024
Location: Recreation Therapy Topaz Clinic
Time: 10:00 am - 1:00 pm

To participate call 480-524-5036
between the hours of 9-11 a.m. or 1-2 p.m.
from June 3rd-14th, 2024

For info about categories and requirements visit:
www.creativeartsfestival.va.gov



A YEAR TO STRIVE FOR MORE



EVERY MONDAY
1 P.M. - 2 P.M.



Phoenix Midtown VA Clinic 2nd Floor
5040 N 15th Ave, Phoenix, AZ 85015

Join VA Health Coaches and work on Personal Development and building Healthy Relationships! Whole Health Clubhouse will enhance your social skills while helping to increase your self-awareness and self-esteem. We will explore skills for your Self-Care Toolbox and support you in setting goals to fulfill your Mission, Aspiration or Purpose (MAP).

SIGN UP BY CALLING WHOLE HEALTH (602) 277-5551 EXT. 1281



Connecting to Your PACT TEAM

Also known as a Primary Care Patient Aligned Care Team (PACT)?

Scan this QR Code to watch a short PACT Team video and learn more about the many ways you can connect to your PACT Team.



You can also access the video by visiting the VA YouTube channel at

<https://youtu.be/9N1oxbxNBUQ>.

VA



U.S. Department of Veterans Affairs

VA Desert Pacific Healthcare Network (VISN 22)

Connecting to Your PACT Team



2nd Annual White Mountain Apache Veterans Symposium & O'Odham Veterans Celebration Stand Down

Wednesday, June 12, 2024

8 a.m. – 4 p.m.

HON-DAA RESORT-CASINO CONFERENCE CENTER FREE FOR ALL VETERANS

Registration Forms are available at:

Housing Authority Offices at:

- Whiteriver
- McNary
- Cibecue

American Legion Oliver/DeClay Post 60

WMAHA website: www.wmaha.us

For more information contact:

Emmie Cromwell, Veteran Coordinator
ecromwell@wmaha.us

Adlena Burnette
aburnette@wmaha.us

at 928-338-4831



REGISTRATION STARTS AT 7:30 AM

VETERANS REPRESENTATIVE WILL BE ON SITE TO ASSIST WITH

- VA Benefits Claims | Enrollment & Eligibility | Survivor Benefits
- PACT Act: Toxic Exposure Screening Available
- Bring your DD214 (If you are Filing a Claim)

Lunch Provided ★ Guest Speakers ★ Entertainment

DoD Gear Distribution to All Veterans ★

A block of rooms set aside for those who would like to stay overnight.

Group Name: Veterans Symposium

Room Rate: \$115.54 (Inclusive of Tax)

Effective Dates: Arrival: June 11 / Departure: June 13, 2024

Hotel Reservation: 800-929-8744 or 928-369-7600

Sponsored By White Mountain Apache Housing Authority in
Partnership with U.S. Department of Veterans Affairs
Veterans Health Administration
Phoenix VA Health Care System

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U.S. Department of Veterans Affairs

Veterans Health Administration
Phoenix VA Health Care System

**JUNE
12**

WOMEN VETERANS RECOGNITION DAY

The **Women's Armed Services Integration Act of 1948**
allowed women to serve as permanent members of the military.



Women Veterans Call Center: 1-855-829-6636
www.womenshealth.va.gov | #WomenVets

VA



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of Veterans Affairs

A soldier in U.S. Army uniform is shown from the chest up, holding a stack of books. The background is a large American flag. The soldier's uniform has 'U.S. ARMY' on the chest and a sergeant's rank insignia on the sleeve.

HAPPY BIRTHDAY U.S. ARMY!

JUNE 14, 1775
249 YEARS

The Phoenix VA invites you to celebrate the U.S. Army's 249th birthday and get a free cupcake on June 14 from 10 a.m. until supplies run out

The official seal of the Department of the Army, United States of America, established in 1775. It features a central figure holding a sword and a shield, surrounded by the text 'DEPARTMENT OF THE ARMY' and 'UNITED STATES OF AMERICA' with the year '1775' at the bottom.

LOCATION

Carl T. Hayden VAMC - Starbucks Area
650 E Indian School Rd Phoenix, AZ 85012



COME ONE, COME ALL!

VETERANS, FAMILY MEMBERS & CAREGIVERS



INFORMATION TO BE SHARED:

- VA PACT Act Health Care Enrollment
- VA PACT Act-Related Disability Compensation
- VA PACT Act Toxic Exposure Screening
- VA Native American Direct (Home) Loan Program
- And More!

JUNE 20 | 12 PM - 3 PM

DISTRICT 4 MULTI-PURPOSE CENTER

2230 N. HOMERUN DRIVE, SACATON AZ 85147

★ ★ ★ **LUNCH PROVIDED** ★ ★ ★

FOR MORE INFO:

Darrell Whitman (520) 610-0316 Wesley Rhodes (520) 610-4384 Kim Skelton (520) 610-7644

Virtual Health Resource Center

Coming to Northeast VA Clinic
Wednesday, June 26, 2024
from 9:00 am to 1:00 pm

The VHRC can help you:

- Increase digital literacy using Virtual Care Tools
- Connect to VA care teams using VA Video Connect
- Get started with VA Mobile apps
- Use VA-issued tablets and other smart devices
- Understand other Telehealth Services: TeleEye, TeleDerm, Home Telehealth and more!

The VHRC is open at the Phoenix VA Hospital (main campus)

First Wednesday of Every Month
9:00 am - 11:00 am and 1:00 pm to 3:00 pm
3rd St. and Indian School Rd. entrance

Need additional help?

Office of Connected Care Help Desk

866-651-3180, 24/7



PhxVAHealthcare | phoenixvahealthcare

VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Phoenix Veterans Health Care System



1ST ANNUAL PHOENIX VA SUMMER VET FEST

COME AND JOIN US FOR THIS SPECIAL EVENT

ALL VETERANS AND CAREGIVERS ARE WELCOME

June 27, 2024 | 9 AM - 1 PM

Carl T. Hayden VAMC - 1st Floor - ACC hallway

650 E Indian School Rd, Phoenix, AZ 85012

Toxic Exposure Screenings | VBA | Whole Health | Women's Health | Caregiver Support

FOOD | LIVE MUSIC | GIVEAWAYS

Telehealth | Community Referral Resource Center | Vaccination Clinic | And More



Community Partnerships & Engagements



- Phoenix VA Health Care System joined the Phoenix Veteran's Benefits Administration to provide services to Veterans at the Drop Zone event at the American Leadership Academy - Applied Technologies campus in Mesa, AZ – June 1.



- Phoenix VA participates in Memorial Day events, Phoenix VA was proud to attend a Memorial Day event, which was hosted by the Phoenix Indian Center, at the Steele Indian School Park to recognize Native American Veterans who are no longer with us. Phoenix VA also attended the Home of the Brave Memorial Day Ceremony sponsored by Honoring America's Veterans at National Memorial Cemetery of AZ – May 24 and May 27



- Phoenix VA holds 14th annual VA 2K Walk and Roll. More than 100 Veterans participated at the various locations and more than 50 cases of bottled water were donated to homeless Veterans as well as the event increased awareness for homeless Veterans – May 15



- Phoenix VAPD hosts a BBQ for staff at Carl T. Hayden VAMC in honor of National Police Week (May 12 - May 18), The event was attended by 200 to 300 staff and Veterans May 15



- Phoenix VA holds 1st Veggies for Veterans event for the year at the Carl T. Hayden VA Medical Center and the Phoenix VA gave away 700 bags to Veterans with items including melons, potatoes, carrots, tomatoes, bananas, and more – May 14



- Phoenix VA holds training exercise for Veteran caregivers and healthcare employees to educate employees and Veteran caregivers so Veterans with dementia will have a better experience and the exercise was a part of dementia education project by COACH program. Two more exercises are scheduled for 2024 (July 23 - Southwest VA Clinic and October 29 - Staff Sergeant Alexander W. Conrad VA Clinic); To register, call 602-277-5551, extension 7393 – May 23



- PVAHCS hosted the OVC committee meeting at the Phoenix 32nd Street VA Outpatient Clinic – May 23



- PVAHCS hosts annual Caregiver Support Summit and Caregiver Support Fair at 32nd Street VA Outpatient Clinic – May 22

PVAHCS Local Contacts

- Phoenix VA Health Care System (PVAHCS) Main Line: 602-277-5551
- Caregiver Support Program: 602-277-5551, ext. 7777
- Community Resource and Referral Center: 602-248-6040
- Eligibility and Enrollment Section: 602-277-5551
- Homeless Program Coordinator: 602-248-6040
- Medication Automated Refill Line: 602-222-6598 or (Toll Free outside the Phoenix area) 800-359-8262
- Mental Health Care: 602-222-2752, ext. 2752 602-277-5551 ext. 7887

- Minority Veteran Care: 602-277-5551, extension 6482
- Patient Advocate Office: 602-222-2774
- Public Affairs: 602-222-2667
- Suicide Prevention Coordinator: 602-277-5551, ext. 5412
- Woman Veteran Care 602-277-5551 ext. 6764
- VA 72-Hour Notification Hotline: 844- 724-7842
- Emergency Room Bill or Pharmacy Reimbursement: 877-881-7618
- Urgent Care Bill: 800-698-2411
- Community Care Bill: 877-226-8749
- Ambulance Bill: 602-277-5551
- VA Co-pay/Bill: 888-827-4817
- Unable to travel to the PVAHCS Veteran Resource Center (VRC) or unsure who to call: 877:881-7618

VA National

- 1-800-MyVA411 (1-800-698-2411) for all VA related questions about care, benefits, and services
General VA Billing Questions: 1-866-400-1238
- National Caregiver Support Line: 1-855-260-3274
- National Memorial Cemetery Phoenix: 480-513-1412
- Phoenix Regional Office (VBA): 1-800-827-1000VA Billing and collections Consolidated Patient Account Center (CPAC): 866-802-6819
- VA Health Care: 877-222-8387 (VETS)
- VA Desert Pacific Healthcare Network Nurse Advice Line: 1877-252-4866