

Stakeholder's Update

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Phoenix VA Health Care System

Director's Report
March 2023

VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Phoenix VA Health Care System





Super Bowl LVII Week

Famous Visits & Super Engagement

- Pro-Football Hall of Famers visit Carl T. Hayden VA Medical Center
- Morten Anderson, Darrell Green, Dan Marino, Warren Moon, Anthony Muñoz, and Orlando Pace met with inpatients at the medical center, spoke to the whole hospital during a livestream message, and greeted Veterans and employees in the hallways
- Members of the Phoenix VA Health Care System increased awareness of programs by providing information at the NFL Alumni Wellness Expo

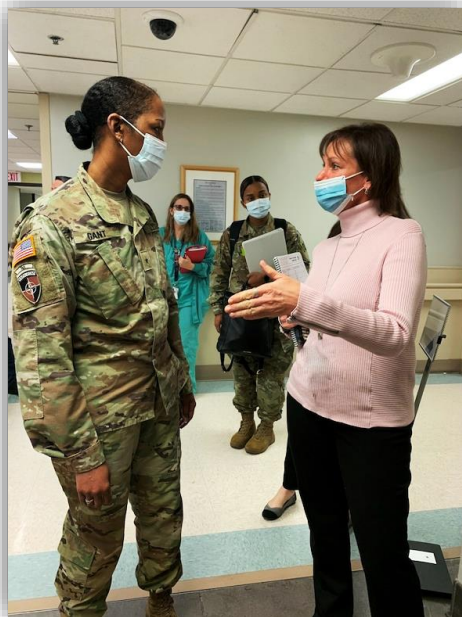




Army Corps of Engineers

The Phoenix VA Health Care System and the US Army Corps of Engineers partner to build the best facilities for our growing Veteran populations.

Brig. Gen. Antoinette Gant, the Corps' South Pacific Division commander, discussed upcoming projects at the Carl T. Hayden VA Medical Center, where the team is collaborating with the Phoenix Health Care System.



Projects Include:

- Inpatient Ward 2C area
- Dietetics kitchen
- Expanding emergency backup power to the HVAC system, and heating and cooling systems for outpatient clinics and administration areas
- Infusion Center and the second floor Inpatient Radiology Department
- Expanding existing parking garage by 389 spaces

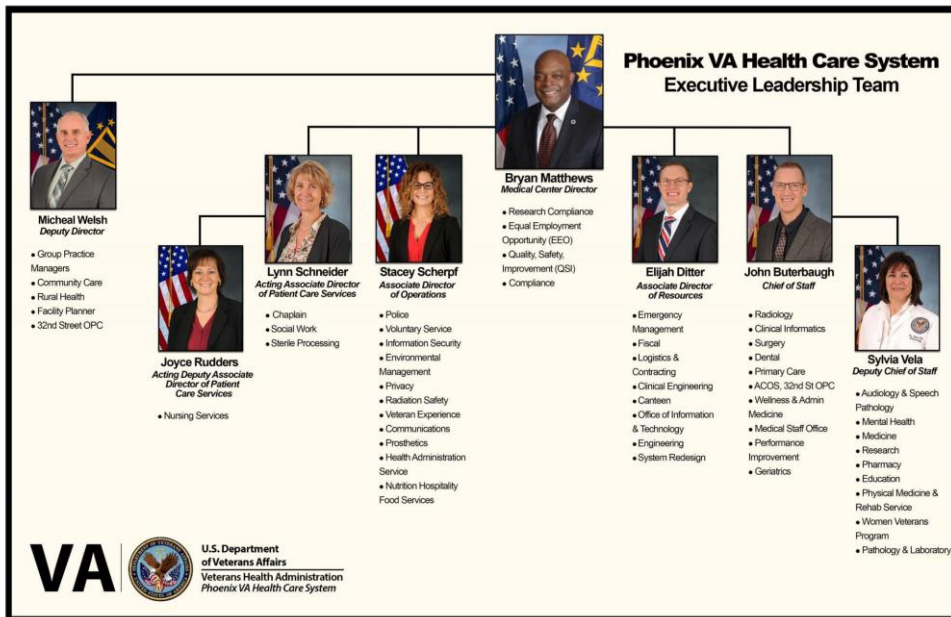


PVAHCS New Leadership

The Phoenix VA Health Care System has a new Associate Director of Operations, a new Chief of Communications, and a new EEO Program Manager.



Phoenix VA Health Care System



- **Associate Director of Operations, Dr. Stacey Scherpf** has been a part of the Phoenix VA team for more than 25 years, and she was most recently the Acting Director for the Phoenix 32nd Street VA Clinic, which is one of the largest clinics in the entire VHA system.
- **Chief of Communications, Shevonne Cleveland** is new to the VA team, but she has been serving our military members for more than 15 years, most recently as Chief of Public Affairs for Fourth Air Force at March Air Reserve Base, California.
- **EEO Program Manager, Anick Flores** is also new to the VA team, but she brings 15 years of EEO experience where she most recently filled the position of area director in Albuquerque, NM.

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PVAHCS Receives Award

Impact Award

- The Phoenix VA Health Care System received the Impact Award at the Vitalant 47th Annual Valentines for Life Luncheon, which was held at JW Marriot Phoenix, Desert Ridge Resort & Spa on February 24.
- The Impact Award is the most prestigious and difficult award to earn, signifying outstanding leadership in blood drive collection. This award is given to coordinators and organizations that work above and beyond to encourage participation in their blood drives.





New Clinic Operations

Phoenix 32nd Street VA Clinic Hours of Operation

The Phoenix 32nd Street VA Clinic paused all Saturday operations effective February 18. During this pause, the Phoenix VA Health Care System will be reevaluating the best way to deliver care to Veterans on Saturdays in order to ensure expanded access to services.

The clinic will continue to offer extended hours of care, Monday - Friday from 6:30 a.m. to 6:00 p.m.



Clinics Moving to Phoenix Midtown VA Clinic



As part of our effort to provide the right care in the right location, three clinics will be moving over the next three months. All three clinics will be moving to the Phoenix Midtown VA Clinic at 5040 North 15th Avenue, Phoenix, AZ. In order to have the smallest impact on our patients, and allow for a properly structured move, one clinic will be moving each month starting in March.

- The Rheumatology Clinic will move to the Fourth Floor on March 13th
- The Endocrinology Clinic will move to the Third Floor on April 10th
- The Dermatology Clinic will move to the Third Floor on May 8th

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Community Involvement

Phoenix VA Health Care System works to keep communities clean

Members of PMRS at the Carl T. Hayden VA Medical Center, along with their families, spent a portion of their Saturday morning on February 11th to clean up the sidewalks and areas around the medical center.

The Phoenix VA Medical Center staff and their families are proud to be a part of the communities we are in, and happy to be a part of making keeping our communities safe and clean.



Looking Forward

- **Veterans Lift Up** – The Phoenix VA Health Care System will have representatives present to assist Veterans at this free, annual event, scheduled for Saturday, March 4th in Buckeye, AZ, with Eligibility and Enrollment, MyHealtheVet, LGBTQ+ Veteran Care, Community Care, and M2VA.
- **Rural Outreach** - The Phoenix VA Health Care System partnered with the Veterans of Foreign Wars and American Legion in Overgaard and Show Low to hold outreach programs in those locations March 8th and 9th.

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Around the Facility

Go Red for Women

During the month of February, the Phoenix VA Health Care System held weekly Go Red for Women events to inform and educate, and to directly assist women Veterans find the care they need.

During these Women's health events, we helped 27 Veterans sign up for Whole Health services, and they spoke with more than 200 Veterans about their heart health, nutrition, disease prevention and recreation therapy.



Recreation Therapy

The Phoenix Carl T Hayden VA Medical Center's recreational therapy programs offer opportunities both onsite and in our communities. The purpose of the program here is to help Veterans to find purpose and meaning in life. February was Recreation Therapy Month, and that meant highlighting how our therapists get in order to provide a variety of therapeutic recreational interventions.



America The Beautiful

Our amazing partners at the National Forest Service team came back and give out more than 160 Lifetime America the Beautiful passes to our Veterans at the Phoenix 32nd Street VA Clinic Thursday morning, February 16th. They are scheduled to return for their third event with the Phoenix VA Health Care System on Thursday morning March 16th from 8:30 – 11:30 at the Staff Sergeant Alexander W. Conrad VA Health Care Clinic.



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Community Involvement

March Veteran Engagement Events

Veterans Lift Up

- Resource event for Veterans and Active Military
 - Odyssey Jr. High School
 - March 4, from 8 – 11 am

VA Outreach Day

- Resource event to increase awareness of VA Clinics & Programs in rural areas
 - American Legion Post 86, Overgaard
 - March 8, from 10 am – 4 pm

VA Outreach Day

- Resource event to increase awareness of VA Clinics & Programs in rural areas
 - VFW Post 9907, Show Low
 - March 9, from 9 am – 3 pm

Blood Drive

- Give the gift of Life
- Phoenix 32nd Street VA Clinic
 - March 15, from 7 – 11 am

Blood Drive

- Give the gift of Life
- Carl T. Hayden VA Medical Center
 - March 23, from 6:30 – 11:30 am

Resource Fair

- Resource event for Veterans and Active Military
 - Mesa Community College
 - March 31, from 1 – 3 pm

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