

• Phoenix Regional Office

STAKEHOLDERS REPORT

May 2023



Jennifer S. Gutowski, MHA, FACHE Medical Center Director VA Southern Arizona Health Care



Steve Sample, MS, CHC, VHA-CM Medical Center Director VA Northern Arizona Health Care



Bryan C. Matthews, MBA Medical Center Director VA Phoenix Arizona Health Care

SOUTHERN ARIZONA VETERANS AFFAIRS HEALTH CARE SYSTEM



Community Engagement & Partnerships



The SAVAHCS received a donation from the Southern Arizona Wood Turners and Desert Woodcrafters of handmade pens that were crafted from purpleheart wood and will be given to Purple Heart recipient Veterans - Wednesday, April 5

Football Club (FC) Tucson Professional Soccer Club staff visited the Tucson VA Medical Center and donated t-shirts and hoodies for our Veteran patient programs -Wednesday, April 12





Community Engagement & Partnerships



The SAVAHCS held its first ever Yom HaShoah Holocaust Remembrance Day Ceremony in the Rose Garden Courtyard at the Tucson VA Medical Center. The ceremony featured WWII Holocaust survivor and U.S. Air Force Veteran, Andrew Schot, who shared his Holocaust survival story -Monday, April 17



The SAVAHCS Fisher House received donations from the following community partners- Saturday, April 15:

- American Legion Post Riders from Post 39 (Tucson), Post 36 (Tucson), Post 39 (Gilbert), Post 109 (Corona De Tucson) donated \$30,000
- Charities Helping American Military Patriots (CHAMPS) donated \$2,500
- American Legion Auxiliary donated \$600 worth of quilts
- Daughters of the American Revolution provided sandwiched for all the donors of the SAVAHCS Fisher House

Community Engagement & Partnerships



The Old Pueblo Mustang Club donated \$8,000 to the SAVAHCS Fisher House. Their generous donation will be used to support the ongoing daily needs of the Fisher House as well as to enhance the stay of guests - Monday, April 17





The SAVAHCS, in partnership with Southern Arizona Adaptive Sports, held its first ever Adaptive Recreation Clinic at the Tucson VA Medical Center Sports Park. The clinic taught Veterans with physical challenges how to play adaptive tennis, basketball, and cycling - Tuesday, April 18



Community Engagement & Partnerships



The SAVAHCS Center for Development and Civic Engagement (CDCE) recognized the dedicated SAVAHCS volunteers during National Volunteer Week, April 16-22. SAVAHCS Volunteers were treated to special treats and recognition to thank them for their service to our Veterans.



April 20^{th,} the SAVAHCS Director Jennifer Gutowski met with the Sierra Vista Major Clea McCaa to discuss Veteran opportunities and VA partnerships in the Sierra Vista community.



Community Engagement & Partnerships



Arizona Be Connected Statewide Symposium, SAVAHCS Director provided remarks during a round table discussion, and several SAVAHCS resources were on hand providing information on VA resources to attendees -Wednesday, April 19 – Thursday, April 20



2023 Team RWB Old Glory Relay runners/cyclist stopped by the Tucson VA Medical Center - April 26



- The SAVAHCS continues to put the safety and health of our Veterans, their families, and staff first. To comply with the Veterans Health Administration (VHA) guidelines, face masks are currently required due to local community transmission levels. We encourage all Veterans, their family members, and visitors to bring a face mask when you visit a VA health care facility. If you do not have a face mask, we can provide one for you. If you are hearing impaired and need to read lips, please let a VA staff member know, and we can accommodate
- The SAVAHCS has spent the better part of the past few months implementing provisions of the PACT Act. As of April 25, 2023, The SAVAHCS has completed over 27,265 Toxic Exposure Screenings and has followed up with over 12,495 Veterans
- SAVAHCS Inspections & Surveys by Date:
- Radiology (Women's Clinic)- Department of Health & Human Services
 Food and Drug Administration Mammography Quality Standards Act (MQSA) Inspection -
 - Wednesday, April 12
- Mental Health Service- Commission on Accreditation of Rehabilitation Facilities (CARF) -April 19 - 21
- Quality Safety Value- Joint Commission Survey Monday, April 24 28
- Supply Chain Management- Quality Control Review Tuesday, April 25 27
- Pathology and Laboratory Service- American Association of Blood Banks Thursday, April 27 28

SAVAHCS Local Contact

- Southern Arizona VA Health Care System (SAVAHCS) Main Line 520-792-1450 or 1-800-470-8262
- Caregiver Support Program 520-792-1450 extension 5390
- Care in the Community 520-792-1450 extension 6555
- Compensation and Pension 520-629-4662
- Eligibility and Enrollment Section 520-792-1450 extension 6572 or 1740
- Homeless Program Coordinator 520-792-1540 extension 1839
- Medication Automated Refill Line (Toll Free) 1-800-470-8262, Press 1, then press 1 again to use the automated line to refill/renew a prescription
- Mental Health Clinic 520-629-4884
- My HealtheVet 520-792-1450 extension 6889
- Native American Program 520-792-1450 extension 6622



- Patient Advocate Office 520-629-4933
- Public Affairs 520-629-1819
- Release of Information Office 520-792-1450 extension 4665
- Suicide Prevention Coordinator 520-792-1450 extension 6415
- Post-9/11 M2VA Case Management for Veterans recently separated from military 520-269-1684
- Center for Development and Civic Engagement (CDCE) (formerly Voluntary Services) 520-629-1822
- Women's Health Clinic 520-629-4885

NORTHERN ARIZONA VETERANS AFFAIRS HEALTH CARE SYSTEM

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Recent Events

Multiple events took place this month to support Sexual Assault Awareness Month.





- Group Photo at the Flagpole
- An educational webinar
- A presentation by Dr. Julie Rosebrook
- Denim Day Group Photo
- Rock painting



In The Community

Resource Fair – Verde Valley, AZ





Resource Fair – Chinle, AZ





In The Community

PACT Act Claims Clinic – Winslow, AZ



Arizona Coalition Symposium – Phoenix, AZ





PACT Act Claims Clinic - Tuba City, AZ

Arizona Hall of Fame Society – Phoenix, AZ







In The Community



Donation From the American Legion Post 6 Riders - Prescott, AZ More than \$1,000 worth of items for our Domiciliary residents



Donation From Realty 1 - Prescott, AZ Cookies, lemonade, music and activities



On Campus



Visit from VISN Director, Mr. Fisher











On Campus

3B Covid Walls are GONE!



Daisy Award





Upcoming Events



Bring a donated item or grab one from the Canteen to support homeless Veterans. Some needed items are, trash bags, toilet paper, paper towels, wipes, laundry soap, and personal hygiene items



There will be games, prizes, and food provided by the American Legion Post 6 as well as free PTSD Awareness T-Shirts for Veterans and other free items as well. Parking is also FREE for Veterans

Resource Tables: There will be outreach tables at both events with a lot of good resources and information about VA services.



PHOENIX VETERANS AFFAIRS HEALTH CARE SYSTEM



PVAHCS Supported the White Mountain Apache Housing Authority April 5, for the Veterans Services Open House





- Support services from Enrollment & Eligibility, Toxic Exposure Screening, Scheduling, VA Health I.D. Card, Tribal HUD-VASH Program, Show VA Clinic, and Social Work, proudly participated in the event that was open to all Veterans and families near and far.
- Our teams provided education on over 15 facility programs, addressed questions, and distributed outreach items to American Indian Veterans and Rural Veterans that we would normally not see in Phoenix





PVAHCS joined NAVAHCS and SAVAHCS April 19 to provide assistance and discuss important issues for homeless Veterans

- Arizona health care systems participated in the Arizona Coalition for Military Families hosted its 13th Annual Symposium.
- PVAHCS Executive Director Bryan Matthews joined Executive Directors for Northern Arizona and the Southern Arizona to discuss processes and plans to address homelessness and food insecurity.









The PVAHCS provided lunch for it's Volunteers April 21st to say Thank You for their selfless service to the Veterans



- Volunteer Services held an annual barbeque to thank all the volunteers for their countless hours of service and dedication to the the VA through assisting our Veterans.
- The PVAHCS has just more than 500 volunteers, whose time and service make it possible for the VA to complete its mission to care for the Veterans, their families, and caregivers.











2023 Maricopa County StandDown

PVAHCS joins Veteran Service Organizations April 28 at the Arizona State Fair Grounds

- Performed 20 Labs (3 specific for same day housing placement & 17 for Hep C and or HIV)
- Administered 27 Vaccines (Pneumocccal-6, Flu-4, TDAP-4, Shingles-4, COVID-9)
- PM&R Assessed & Treated 46 Veterans
- Issued Durable Medical Equipment (25 Tens units, 7 WC's, 14 SPC's, 12 Genutrain knee braces, 2 Gigaflex knee braces, 2 ankle braces, 1 set forearm crutches, 12 hot/cold packs)
- Distributed 75 naloxone kits & 150 condoms









Community Engagement & Partnerships

Women's Veteran's Town Hall

- Phoenix VA Health Care System
 - Virtual via Broadnet
 - May 4

Blood Drive

- Sponsored by Vitalant
 - Southwest VA Clinic
 - May 5, 6:30 am 11:30 am

Coffee Time with Veterans

- Veterans Helping Veterans
 - Mt. Cross Lutheran Church, Payson
 - May 9, 8 am 9 am
- **PVAHCS** Deputy Director to speak
- Enrollment & Services available
- VHA & VBA to attend

Drop Zone

- Arizona's "Fighting Fifth" District
 - American Leadership Academy on the Applies technologies Campus
 - May 13, 10 am 2 pm

Veggies for Veterans

- Free Fresh Vegetables for Veterans
 - Sponsored by Legacy Foundation, Gregory's Fresh Market, & Peddler's Son
 - May 23, starting at 9 am
 - Carl T. Hayden Medical Center

Memorial Day Ceremony

- National Memorial Cemetery
 - May 29, starting at 8 am

