**Stakeholder Update | December 2022**

**NAVAHCS In the Community and On Campus**

* Statewide Tribal Veterans Symposium @ Twin Arrows
* Veterans Day Parade – Downtown Prescott
* Stand Down events in Kykotsmovi Village and Quartzsite
* MCD and COS visit to Navajo/Hopi communities
* USMC 247th b-day ceremony/party
* Employee of the Month recognition
* VA / VSO Turkey Donation just before Thanksgiving

**PACT Act**

* Priority topic – asking all employees to help push/promote
* Secured local news coverage – newspapers and radio stations
* Three Toxic Exposure Screening (TES) navigators on station
* TES Dashboard, as of 11/28/22:
  + 1,131 Unique Veterans screened
  + 39% indicated at least 1 exposure concern
  + 50% indicated no exposure concerns
  + 11% don’t know or declined

**Communicating with Veterans**

* Through multiple “touch points”
  + While on campus / communication boards
  + Communicating with their Teams
  + GovDelivery email
  + Social Media
  + Press Releases / Local Media
  + Virtual / Tele- Town Halls

**Covid-19**

* Due to significant increases in cases across Northern Arizona and particularly Yavapai County, have gone back to Universal masking on campus
  + As of 12/1/22:
    - 65 Outpatients
    - 2 Impatient
    - 47 employees (unable to work)
    - These numbers have more than quadrupled since before Thanksgiving

**Strategic Planning Retreat** for Dept. Chiefs & Supervisors – Nov. 29 & 30

* Featured updates, guest speakers, data sharing, feedback, breakout sessions

**Recent Accolades / Recognition**

* Geriatric Emergency Department Accreditation (GEDA)
  + For excellence in recognizing and serving our aging population
* Community Living Center (CLC) receives 5-star rating for FY22Q4

**Recruitment / New Employees / Retention**

* New recruitment/hype video: [https://youtu.be/P93S4Gi1LXM](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fyoutu.be%2FP93S4Gi1LXM&data=05%7C01%7C%7Cbdb0b7c294474a4759eb08dad2201b70%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C638053332578854781%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=XRjYc%2BEPGoAgE6q4fLNGENwZM6q%2FHMzyx6zct56HYmk%3D&reserved=0)
* Bi-weekly new hire orientations continue, largest classes ever in Oct./Nov.
* Employee satisfaction, retention, “Stay in VA” initiative discussed at Planning Retreat

**New Executive Leadership**

* Mr. Michael F. Jackson, (Interim) Associate Director
* Ms. Rita Hess, Associate Director for Patient Care